

| Group | User Right | Access/Right | Dependency |
|---|---|--|--|
| Customers | Search and retrieve customer data | Customers - Cockpit tab - External Orders tab - Additional Data tab - Sessions tab - Multi-User tab - In-App Orders tab - Login History tab | |
| | | WBZ Dealers | |
| | | Deleted customers Log | |
| | | Login History Log | |
| | | allows customer data download | |
| | Create and update customer data | Access to customer data Change/Add - User name - E-Mail addresses - Opt-Ins - additional data Commands: - Block customer - Reset password - Anonymize customers | |
| | Search and retrieve addresses | Invoice and delivery addresses tabs on customer account and WBZ customers | requires Create and update customer data |
| | Create and update addresses | | |
| | View access rights | Access rights tab | requires Create and update customer data |
| | Create, update and delete access rights | | |
| Search and view payment methods | Payment methods tab | If payment methods are to be changed at subscriptions, the permission "Manage subscription details" is required | |
| Create, update and delete payment methods | | | |
| Search and retrieve customer wallet details | Wallet change history tab | | |
| Manage customer wallets | allows increasing and reducing wallet credits | | |
| Delete customer profiles | enables "Delete customer" in the action bar in the customer account | | |

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| Merchant Checkout | Start and complete Merchant Checkout in the customer account | enables the Merchant Checkout - all stored payment methods are available except for invoice - no discount can be granted, needs permission "manage checkout discounts" | requires permisison "Search and retrieve customer data", "Search and retrieve addresses", "Search and retrieve payment methods", "Search and retrieve orders" + "Search and retrieve invoices" |
| | Using invoice as payment method in checkout | | |
| | Manage checkout discounts | | |
| Activities | View activities and histories | cannot be given alone | requires at least on view permission for the following menu items: - Customer account cockpit - Orders - Invoices - Subscriptions - WBZ Customers - Offer Detail View |
| | Create customer activities | | |
| Invoices | Search and retrieve invoices | invoice ID in global search bar | |
| | | Downloading - PDF - X-Rechnung | |
| | | Invoices tab in Billing tab in customer account | |
| | | Invoices tab and accounting periods tab in subscription detail view | |
| | Manage invoices | invoice corrections | |
| Cancel invoices | | | |
| Resend invoices | | | |
| Orders | Search and retrieve orders | Order ID in global search bar | requires permission "Search and retrieve customer data" to view the Orders tab in the customer account |
| | | Menu item orders Menu item Payout Lists | |
| | | Orders tab in customer account | |
| Manage orders | Adding order indicator | | |
| | Resend order confirmation Offer-ID in | | |
| Products | Search and retrieve offers, offer components and rules | global search bar | |
| | | Menu item Products with all its subitems | |
| Manage offers, offer components and rules | unlimited access to product menu item | | |
| Subscriptions | Search and retrieve subscriptions | subscription ID in the global search bar | |
| | | Subscriptions tab in customer account | |
| | Manage subscription details | Change payment methods + addresses at subscription | |
| | | Pause subscriptions | |
| | | Goodwill options Retry payment | |
| Allows subscription cancellation | allows canceling subscriptions, withdrawing cancellation and canceling invoices in case of partial cancellation | | |
| Support | View support access status | Shows support button status | |
| | Toggle support access status | activate and deactivate support access | |

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| Accounting | View accounting settings | Menu item Accounting allows viewing ledgers, cost centers and tax codes | NONE |
| | Update accounting settings | allows adding, editing and deleting ledgers, cost centers and tax codes | |
| In-App Purchases | Search and retrieve in-app purchases data | menu item In-App Purchases | |
| Downloads | General download access | download and view files | |
| | Manage downloads | share files end sharing | |
| Reports | Search and retrieve analytics data | Shows the menu item Reports and all its subitems | |
| Logs | Browse transaction data | transaction ID in the global search bar | |
| | | transactions | |
| | | refunds | |
| | | Disputes | |
| | | Disputes tab in customer account | |
| | Search and retrieve SFTP logs | shows subitem SFTP logs in menu item Log Center | |
| | Search and retrieve order import logs | shows subitem order import logs in menu item Log Center | |
| Search and retrieve mail logs | shows subitem mail logs in menu item Log Center | | |
| Search and retrieve callback logs | shows subitem callback logs in menu item Log Center | | |
| Voucher Campaigns | Search and retrieve voucher campaigns | menu item Vouchers | |
| | Manager voucher campaigns | Allows creating, updating, deleting voucher campaigns, cancelling voucher codes on invoice cancellation, and deactivating order vouchers. | |

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| Settings and Templates | View Templates | Grants access to menu item Templates and allows viewing gift voucher templates, text blocks and mail templates | NONE |
| | Manage Templates | Allows creating, editing and deleting gift voucher templates, text blocks and mail templates | |
| | View company information | | |
| | Modify company information | allows editing company data | |
| | View application configuration | access to all subitems in application menu item - SSO - Self Service - Checkout - Churn Prevention - Identity Settings - Terms and Conditions - Opt-Ins - Cross-Client Connections | |
| | Modify application configuration | access to all subitems in application menu item - SSO - Self Service - Checkout - Churn Prevention - Identity Settings - Terms and Conditions - Opt-Ins - Cross-Client Connections | |
| | View export configuration | access to all subitems in Exports menu item - Export configurations - SFTP Server - IVW Settings | |
| | Modify export configuration | access to all subitems in Exports menu item - Export configurations - SFTP Server - IVW Settings | |
| | View mail configuration | allows sending test mails | |
| | Modify mail configuration | | |
| | View additional data settings | | |
| | Modify additional data settings | | |
| Financial | View payment method settings | Menu item Payment methods allows viewing available payment methods allows | NONE |
| | Modify payment method settings | activating/deactivating payment methods allows viewing process controls allows | |
| | View process control settings | editing process controls | |
| | Modify process control settings | | |
| | View invoice settings | | |
| | Modify invoice settings | | |
| | View order confirmation settings | allows viewing order confirmation template | |
| | Modify order confirmation settings | allows editing order confirmation template | |
| | View tax rates and delivery thresholds | | |
| | Modify tax rates and delivery thresholds | | |
| | View blocked IBANs | | |
| Modify blocked IBANs list | | | |

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| Development | View API tokens | | NONE |
| | Manage API tokens | | |
| | View callback settings | | |
| | Modify callback settings | | |
| | View partner settings | | |
| | Modify partner settings | | |
| | View mobile app settings | | |
| | Modify mobile app settings | | |
| | View JavaScript SDK configuration | | |
| | View version management settings | | |
| | Modify version management settings | | |